



Six steps for parents/guardians to support their student

1. Understand when work is due

Make sure your student prints out the weekly checklist at the beginning of each week. Sit down together to strategize how and when your student will complete each week's assignments.

2. Encourage communication with the teacher

VHS Learning courses are taught by experienced, certified high school teachers. Each student has a private topic where they can request support from their teacher one-on-one by asking questions, seeking clarification, and sharing individual circumstances.

3. Suggest teacher office hours

If your student is struggling to complete work or has a question about an assignment, encourage them to attend office hours. Teachers host office hours to explain concepts, answer questions, and chat with students – office hours are shared through class News items and can be requested by students as needed.

4. Show an interest in your student's progress

Students perform better in their courses when they know an adult in their life is interested in their success. Talk to your student about managing their due dates and ask your student to check off assignments as work is completed, to help stay on track.

5. Review the weekly progress report

Take time to review the report with your student each week. Pay attention to the last date they accessed the course and, if needed, remind your student to log in during the week to complete assignments.

6. Establish a Routine

One of the benefits of VHS Learning classes is being able to work at any time, day or night. But when something can get done at *any* time, it sometimes gets done at *no* time. Help your student set up a routine so they learn to manage their time and pace their work. Students are expected to attend and participate in their courses daily throughout the week and complete their work by the due dates. VHS Learning courses take about 6-8 hours per week (10-12 for Advanced Placement®).

"For the first couple of weeks, I helped [my son] to print out a weekly chart and asked him to plan for each week. To my surprise, within a month, he got the hang of it and was able to plan how to allocate his time every week without any help."

Hiromi Kawanishi, parent



VHS Learning

FAQs



How do classes work?

Classes are paced, but not live. No Zoom required! Assignments are provided on a weekly basis with deadlines. The typical week runs Wednesday-Tuesday.



What are the assignments like?

Assignments may include discussion posts, group projects, readings, labs, quizzes, and tests.



Do students interact with their classmates?

Student interaction is critical to deeper learning. Discussions and collaborative assignments need regular attention so classmates have adequate time to respond.



Where are their classmates?

Classrooms are global, so your student may be learning with students in different time zones around the world.



How are teachers trained?

Classes are taught by teachers certified in their disciplines and trained to teach online. Teachers are active in their classes throughout the week and respond to students within 24 hours (Mon-Fri).



Can I see my student's progress?

Guardians receive a weekly progress report via email. If you do not receive this email, [click here to learn how your student can add your email address to the mailing list.](#)

Supporting Students

With the COVID-19 pandemic shifting many students remote, we know the parent/guardian's role has grown exponentially. Rest assured, with the proper support and encouragement students can succeed in remote learning. You can help your student by meeting with them periodically, reviewing their progress together, and helping them develop healthy study habits. Monitoring and early intervention helps students get back on track before their work becomes too overwhelming.

What to do if your student is struggling in their VHS Learning course

1. Log into your student's course together and click "View progress" at the bottom of the page.
2. Try the "6 steps to help your student succeed in VHS Learning classes."
3. Contact your student's site coordinator for help. They can coordinate between students, administrators, VHS Learning teachers, and VHS Learning staff.
4. Escalate any concerns to VHS Learning staff. [Click here to request support in the Service Center.](#)

"We got so much support, help and interaction from "virtual" teachers, that I was amazed. Every aspect of it was positive, and the instructors went above and beyond their responsibilities to engage my son."

Linda Gatz, parent